

FAQ – QAM Tuners

1. What is a QAM Tuner?

A QAM (Quadrature Amplitude Modulation) tuner allows a television set to receive certain digitally transmitted cable signals without the need for additional equipment. Many newer digital and High Definition televisions come with the QAM tuner built in.

2. Does my TV have it?

To verify if your TV is equipped with a QAM tuner, refer to your owner's manual or check on-line for your TV's specifications.

3. Can I see my Basic Cable channels that switched to a digital broadcast last year?

No. To view these digitally delivered cable channels that are part of the Basic Cable line-up you will still need a Digital receiver from Midcontinent Communications.

4. Will I get the other HD Channels for free if I have a QAM tuner?

No. A QAM tuner will provide access to the local broadcast HD networks and several other digitally delivered channels however, the HD cable networks can only be seen with a qualifying cable package and HD receiver available from Midcontinent Communications.

5. Do all HDTVs come with a QAM tuner?

No. While many of the newer HDTVs are built with QAM tuners, simply being HD does not guarantee it is properly equipped. To see if your HDTV has a QAM tuner, refer to your owner's manual or check online for your particular sets specifications.

6. Why can't I get the digital and HD channels that I had before?

If you were receiving these channels before and are not seeing them any longer, you may need to re-scan your TV to be able to view them again. With technological changes, it is possible your TV will need to be periodically re-scanned to see if anything has changed or been added recently in your area.

7. Is this related to the DTV transition on June 12th, 2009?

No. The DTV transition will affect customers that are currently receiving their programming using an antennae rather than cable or satellite. For Midcontinent Communications customers, the DTV transition on June 12th 2009 will have no impact on your services with or without a QAM tuner or Digital receiver.

8. Why is this channel on a different number on my TV than what your website says?

The Midcontinent Communications website provides an easy to use reference for customers that use a Digital or HD receiver to view these channels. Customers that use a QAM tuner will find these channels to be located on channels such as 11-1 or 96-3 instead of traditionally number channels such as 603 or 615. By using a Digital or HD receiver from Midcontinent Communications, there is no need to scan your TV or hunt for channels.